

Winter Fuel Support Scheme

You belong to a family with children that qualify for Free School Meals and we know fuel needs and costs can increase at this time of year, especially when children are unable to attend school due to Covid Lockdown arrangements; so we want you to know about some additional help that is available

A £10 fuel top is available for qualifying families accessing their fuel via a pre-payment meter
There is one voucher available per household (not per child)

The scheme will open from 25.1.21 and will close on 22.2.21
You can claim this help as follows

If you have a fuel meter and are currently in arrears

Please ring your local advice provider, who can speak to the energy company on your behalf to request or review debt repayment plans or ask for additional credit, so you can benefit from this top up now

They will also arrange for you to be issued with a £10 top up code direct to your phone

You will be asked to confirm you are eligible for Free School Meals and to provide your name and address

Shiney Advice and Resource Project North, Washington & Coalfields areas	For North, Washington & Coalfields Tel: 0191 385 6687 Email: advice@shineyadvice.org.uk
	For West Sunderland West Advice Project Tel: 0191 514 2930 or 0191 514 2011 Email: swap@pallionactiongroup.co.uk
Citizens Advice Sunderland East area	Tel: 0300 330 1194 Dedicated debt line on 0191 415 8998 Email: enquiries@citizensadvicesunderland.co.uk

If you have a fuel meter and are not in arrears but are struggling or worrying about winter fuel costs simply apply online at www.sunderland.gov.uk/WinterFuelSupportScheme for a £10 top up code that can be issued direct to your telephone or email. If you are not able to access the online form please ring 0800 234 6084 between 8.30am to 5.00pm.

There is one voucher available per household (not per child)

You will be asked to confirm you are eligible for Free School meals and to provide your name and address

Remember if you are worried about your fuel /energy bills or have any issues with your energy supplier help is always available from your local advice provider or these other organisations

NEA (Action for Warm Homes)

Energy Advice and help with fuel bills

0800 304 7159

<https://www.nea.org.uk/advice/wash-advice/>

Green Doctor Service

They provide practical energy advice to help save money and can keep people warm & can help with fuel and other bills

www.thegreendoctors.org

Julia Bentley: 07515 327 185

julia.bentley@groundwork.org.uk